

Joshua McCowan

Nashville, TN

jmccowantech@gmail.com | [LinkedIn](#) | jmccowan.com

Professional Summary

- Proficient in C# and SQL with a background in web development (HTML, CSS, and JS).
- 4 years of IT experience in software development, technical support, and systems administration.
- Hands on experience with .NET development creating custom WinForms and dynamic web applications connected to a SQL Server database.
- Hands on experience integrating REST APIs to collect user analytics.
- Able to establish and monitor LAN/WAN networks through subnetting, IP configuration, and CLI commands. Experience utilizing Wireshark, Nmap, and Packet Tracer.
- Passionate about helping others, problem solving, and learning new skills.

Professional Experience

Vaco

05/22-Present

Associate Recruiter

Nashville, TN

Responsible for the sourcing, screening, recruitment, and performance management of technical consultants. I conduct interviews and present job offers while staying up to date on emerging tech and maintaining a strong network of professionals in the industry.

- Managing the entire recruitment process including scheduling interviews, coordinating hiring manager feedback, negotiating job offers, and conducting pre-employment checks.
- Conducting in-depth interviews for Software Developers, Data Engineers, and Project Managers where I perform code reviews, administer technical assessments, and document workflow.
- Highly organized and able to manage multiple tasks simultaneously.
- Excellent communication and interpersonal skills that allow me to build strong relationships with both candidates and hiring managers.
- Technologies used: O365, Outlook, ATS, GitHub, Windows, Visual Studio, Notepad++

Outrageous Cabins

01/18-03/20

IT Support Specialist | Guest Services

Sevierville, TN

Responsible for the administration of an office wide network of telecommunication devices including phones, sales interfaces, network routers, and desktops. I also performed office duties such as customer relations, sales generation, and account support services.

- Providing technical support services to guests and office workers via troubleshooting, performing hardware installations, and providing remote account support.
- Administrator for the Payment Authorization Gateway monitoring for fraud, ensuring successful payments, and issuing refunds.
- Efficiently responded to guest's questions, concerns, and complaints while providing appropriate solutions as needed.

- Technologies used: O365, Windows, CRMs, Authorize.Net, TeamViewer, Active Directory

Technical Skills

Platforms: Windows, Mac, Linux

Software: Visual Studio, SSMS, GitHub, Lucid Charts, Wireshark, Packet Tracer, XAMPP

Languages: C#, JavaScript, SQL, CSS, HTML

Certifications

Microsoft Excel 2019 - Walters State Community College

Microsoft Word 2019 - Walters State Community College

Programming Foundations: APIs and Web Services – LinkedIn

Agile Foundations – LinkedIn

Power BI: Dashboards for Beginners - LinkedIn

Education

Walters State Community College

Associate of Applied Science, Computer Information Technology - Programming Aug 2020 - May 2022

Summa Cum Laude

Computer Science I - A

- Software development and the fundamentals of C++ programming.

Database Concepts - A

- DBMS, data modeling, and database design. Prioritized business rules, entity relationships, and SQL.

.NET Programming – A

- C# development and the creation of Windows applications built within the .NET framework.

Computer Science II - A

- Advanced C++ development and the creation of applications that utilize file-management, algorithms, and data storage.

Linux LPCI-1 - A

- Linux administration course on CLI commands, virtual machines, and directory management within the Ubuntu Linux distro.

Advanced Database Concepts and Programming - A

- Advanced utilization of .NET, SQL, and Microsoft SQL Server to create an account management application that supports multiple users.

Internet Software Development – A

- Web development course on HTML, CSS, JavaScript, and the creation of responsive web applications.